

Thin Client User Agent Install

Pre-Install Configuration

Thin Client User Agent Server Configuration Options

Under **Administration --> Tiered Administration --> Internal Ignore List** section be sure to add the static IP address of your server that the Thin Client User Agent will be installed on to enable proper filtering and reporting.

Thin Client User Agent Properties

Under Web Filter-->Mobile in the **Settings** section

- The authentication source under the "Force registration" option is the source that the Thin Client User Agent will use.
- Check the "Bypass on failure" option if you would like traffic to continue unfiltered if the Rocket server is unreachable.

All other policy options should work as they normally would.

Installation

Once the pre-install configuration has been completed you may proceed to install the Thin Client User Agent.

1. Download the ThinClientUserAgentx86/x64 from [Software Downloads - Q10019](#)
2. Run the MSI, follow the prompts, agree to the terms and license, and enter your filtering server's IP (10.247.248.70).
3. Launch a web browser--you should now see that the Thin Client User Agent is operational.

[Manual](#)

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Thin Client User Agent Installation

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1. Download the latest ThinClientUserAgentx86/x64 from [Software Downloads - Q10019](#)
 1. If you do not have a wiki log-in, you can use one of these agents:
 2. [ThinClientUserAgentx86.msi](#) (32bit)
 3. [ThinClientUserAgentx64.msi](#) (64bit)
2. Run the MSI, follow the prompts, agree to the terms and license, and enter your filtering server's IP (10.247.248.70).
3. Launch a web browser--you should now see that the Thin Client User Agent is operational.